

SOUTHBAY HELPING HAND PROGRAM

Mission

Our mission is to show Christ's love to the surrounding neighborhoods of South Bay Church by offering no charge small repairs and maintenance to those single moms, widows/widowers, senior citizens, military wives and those truly in need.

Type of Repairs

We will begin by offering home repairs to match the skill set of our volunteers. Plumbing, electrical, heating/AC, yard maintenance, pest control (if a contractor or certified volunteer is available), appliance repair, and car repair would also be options if it matches the volunteer's skill set. Repairs that cannot be done by volunteers would be subbed out to an established local company in our network under the guidelines and restrictions mentioned below.

Guidelines and Restrictions for Outside Contractors

1. If at all possible, use church member owned suppliers and contractors
2. Charges to the church will be clearly outlined in a written estimate
3. Repair costs per job must not exceed \$_____ without authorization of church staff member _____.

Who is Eligible to Receive Help

Start with South Fork and Summerfield Developments and expand from there as the Lord leads. (We will not restrict geographic locations within a reasonable distance from the church.)

Widows/Widowers
Single Moms
Senior Citizens
Military Wives
Those truly in need of help.

We will also make sure our volunteer force is trained to notice other areas of spiritual need as well and be prepared to get contact information so that our Care Department can follow up with the homeowner.

Recruiting Specialized Help

We are recruiting "handy man" and experienced volunteers from our congregation to be available to make specific repairs while sharing Christ's love. We would also recruit

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local area businesses, hopefully from our church family to assist in projects that are beyond our volunteers' capability. If we have to recruit outside help, the volunteer in charge will be responsible to make sure that the job is done right. If the volunteer is not available, please let the church know and we will have someone there for the repair.

We would also like to utilize our youth groups to do yard and outside clean up when it arises. We could also get the entire congregation involved for large property clean-up.

Scheduling Work

We will put into place a list of volunteers that I can contact according to your availability when a need arises. We will also schedule work in advance when possible and deal with emergencies through a phone network.

Triage Repair Needs

We will assess any major repairs (if cannot be done immediately or if too severe for volunteer) and will work with the homeowner to resolve any situation in a timely manner. There will be situations that are not repairable and we will make sure we assess every situation before our volunteers get in too deep. We don't want to fail at this so we want to make sure that everything is done with quality and success in mind.

Repair Protocol

We will make sure that each volunteer knows to leave the home cleaner than they found it. We want quality repairs and make sure that we follow up with the homeowner to make sure everything is to their satisfaction.

Advertising and Promoting Services

We will start out by word of mouth, but would like to see a church wide push to promote and start the process via the bulletin and pulpit announcements. If this is the Lord's will, it will spread like wild fire throughout the neighborhoods.

We can also use "Next Door" and other local internet sites to promote. Possible use of flyers and the Chamber of Commerce in Riverview. If we have doctor's offices that are willing to refer their patients in need to us, that would be another avenue to explore. Many times the elderly cannot afford to get an AC repaired even though it is medically required by the doctor for their health.

We would notify the HOA's and CDD's in the community of our services. I would also like to get the local contractors involved, not only for our influence on them, but to make

sure they know we are not their competition, but would like to involve them in the process.

Legal and Liability Issues – The “Buddy” System

We would set up strict guidelines when going into personal residences. Make sure that two people are always together in the house, possibly take your wife and/or husband along if we don't have two volunteers available. We would make sure that we followed up on the repairs to make sure they are done correctly. This will give us an opportunity to make a connection with the home owner and their family. Make sure you document in writing the completed work and the contact information of the person in need for further follow up.

Insurance Coverage/Worker Background Checks

Church volunteers are covered under the church's insurance umbrella. We will make sure that all workers go through the same background checks as our Sunday volunteers.

Church Budget

We have people in the congregation that are willing to donate “seed” money for the project. Eventually, if this program expands, we would need the church to budget operating dollars for replacement parts and any outside contractors that would be needed. We will set up guidelines and restrictions if we have to “hire” one of our outside contractors to help with the work. It is my hope that a company or two will step up and give us deep discounts if they don't donate the work outright.

We will also accept donations of time and/or materials from contractors in the community and should be able to set up a parts supplier on a tax exempt basis if we have to purchase. Any other costs such as drinking water and snacks for our youth groups could be handled as we do with our fall clean-up programs.

Donations

We have strict donation policies that state we do NOT accept any donations at the job site. If they are so inclined to donate, they can do so at the church.

With regard to parts donations, we will gladly accept them from any community members and contractors that are interested.

Resident Follow Up

Not only will we follow up on repair quality, but as we have said in the previous paragraph, it is imperative that we follow up on the spiritual needs of our neighbors. This will give an open door to the Care Department to comfort these neighbors in a time of need and to get to know them personally.

Contact Information:
Bob Davis
Rwd1492@gmail.com
813-255-5066

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NAME: _____

EMAIL: _____

CELL # FOR TEXTING: _____

AREAS OF EXPERIENCE: (EXAMPLES: CARPENTRY/DRYWALL, PLUMBING, A/C, ELECTRICAL, LAWN MAINTENANCE, AUTO REPAIR, APPLIANCE REPAIR, ETC)

WHAT IS YOUR #1 AREA OF EXPERIENCE THAT YOU LOVE TO DO?

SCHEDULE AVAILABILITY (OR NON-AVAILABILITY):

ANY SPECIFIC GEOGRAPHICAL AREA YOU WISH TO LIMIT YOUR REPAIR WORK:

ANY BUDDY SYSTEM PREFERENCES: (IF YOU HAD A SPOUSE AS YOUR BUDDY CHOICE, WE WILL NOT PARTNER YOU UP WITH ANOTHER VOLUNTEER)

COMMENDS:

